



DIRECT DEBIT REQUEST

inRent is a registered business name of Walker Stores Pty Ltd
ACN 007 973 962

Head Office: 108 Main North Road Prospect, SA 5082
Post Address: PO Box 87, Prospect SA 5082
Ph: 1800 199 285

<p>Request and Authority to Debit <i>inRent</i> Customer's Details</p>	<p><i>inRent</i> Account Number <input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/><input type="text"/></p> <p>Surname or Company name _____</p> <p>Given names or ACN/ARBN _____ "you"</p> <p>Address _____</p> <p>Request and authorise Walker Stores Pty Ltd ACN 007 973 962 trading as <i>inRent</i> (hereinafter known as <i>inRent</i>), user ID 113417 to Arrange for any amount <i>inRent</i> may debit or charge you to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified below subject to the terms and conditions of the Direct Debit Request Service Agreement (and any further instructions provided below).</p>
<p>Insert the name and branch address of financial institution at which account is held</p>	<p>Financial Institution Name _____ (Bank/Credit Union) Address _____ _____</p>
<p>Insert Bank or Credit Union details</p>	<p>Name of Bank account holder _____</p> <p>BSB number _____</p> <p>Account number _____</p>
<p>Acknowledgement</p>	<p>By signing this Direct Debit Request you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and <i>inRent</i> as set out in this Request and in your Direct Debit Request Service Agreement.</p>
<p>Commencement date</p>	<p>The first debit may be made on ____/____/____ at monthly intervals after that. The amount to be deducted will be the minimum monthly instalment.</p>
<p>Insert Account holder signature</p>	<p>Bank Account Holder's Signature _____ (If signing for a company, sign and print full name and capacity for signing e.g. director)</p> <p>Date ____/____/____</p>



DIRECT DEBIT REQUEST SERVICE AGREEMENT

<p>Definitions</p>	<p><i>account</i> means the account held at <i>your financial institution</i> from which we are authorised to arrange for funds to be debited.</p> <p><i>agreement</i> means this Direct Debit Request Service Agreement between <i>you</i> and <i>us</i>.</p> <p><i>business day</i> means a day other than a Saturday or Sunday or a public holiday listed throughout Australia.</p> <p><i>debit day</i> means the day that payment by <i>you</i> to <i>us</i> is due.</p> <p><i>direct debit request</i> means the Direct Debit Request between <i>us</i> and <i>you</i>.</p> <p><i>us</i> or <i>we</i> means Walker Stores Pty Ltd ACN 007 973 962 trading as <i>inRent</i> you have authorised by signing a <i>direct debit request</i>.</p> <p><i>you</i> or <i>your</i> means the customer who signed the <i>direct debit request</i>.</p> <p><i>your financial institution</i> is the financial institution where you hold the <i>account</i> that you have authorised <i>us</i> to arrange to debit.</p>
<p>1. Debiting your account</p>	<p>1.1 By signing a <i>direct debit request</i>, <i>you</i> have authorised <i>us</i> to arrange for funds to be debited from <i>your</i> account. <i>We</i> will debit your account in accordance with the Terms and Conditions of <i>your inRent</i> agreement. You should refer to the <i>direct debit request</i> and this <i>agreement</i> for the terms of the arrangement between <i>us</i> and <i>you</i>.</p> <p>1.2 <i>We</i> will only arrange for funds to be debited from your account as authorised in the <i>direct debit request</i>.</p> <p>1.3 If the <i>debit day</i> falls on a day that is not a <i>business day</i>, we may direct <i>your financial institution</i> to debit <i>your account</i> on the following <i>business day</i>. If <i>you</i> are unsure about which day <i>your account</i> has or will be debited <i>you</i> should ask <i>us</i>.</p>
<p>2. Fees</p>	<p>2.1 A direct debit fee of \$0.50 will be charged by <i>us</i> each time <i>we</i> debit your account. <i>Your financial institution</i> can advise you of any transaction fees that may be applicable.</p>
<p>3. Changes By us</p>	<p>3.1 <i>We</i> may vary any details of this <i>agreement</i> or a <i>direct debit request</i> at any time by giving <i>you</i> at least fourteen (14) days written notice.</p>
<p>4. Changes by you</p>	<p>4.1 Subject to 4.2 and 4.3, you may change the arrangements under a <i>direct debit request</i> by contacting <i>us</i> on 1800 199 285.</p> <p>4.2 If <i>you</i> wish to stop or defer a <i>direct payment</i> you must notify <i>us</i> in writing at least fourteen (14) days before the next <i>debit day</i>. This notice should be given to <i>us</i> in the first instance.</p> <p>4.3 <i>You</i> may also cancel <i>your</i> authority for <i>us</i> to debit your account at any time by giving <i>us</i> fourteen (14) days notice in writing before the next <i>debit day</i>. This notice should be given to <i>us</i> in the first instance.</p>

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<p>5. Your obligations</p>	<p>5.1 It is <i>your</i> responsibility to ensure that there are sufficient clear funds available in your account to allow a <i>direct payment</i> to be made in accordance with the <i>direct debit request</i>.</p> <p>5.2 If there are insufficient clear funds in your account to meet a <i>direct payment</i>:</p> <ul style="list-style-type: none"> (a) <i>you</i> may be charged a fee and/or interest by <i>your financial institution</i>; (b) <i>you</i> may also incur fees or charges imposed by <i>us</i>; and (c) <i>you</i> must arrange for the <i>debit payment</i> to be made by another method or arrange for sufficient clear funds to be in <i>your account</i> by an agreed time so that we can process the <i>direct payment</i>. <p>5.3 <i>You</i> should check <i>your account</i> statement to verify that the amounts debited from <i>your account</i> are correct.</p>
<p>6. Dispute</p>	<p>6.1 If <i>you</i> believe that there has been an error in debiting <i>your account</i>, <i>you</i> should notify <i>us</i> directly on 1800 199 285 and confirm that notice in writing with <i>us</i> as soon as possible so that <i>we</i> can resolve <i>your</i> query more quickly.</p> <p>6.2 If <i>we</i> conclude as a result of <i>our</i> investigations that <i>your account</i> has been incorrectly debited <i>we</i> will respond to <i>your</i> query by arranging for <i>your account</i> to be reimbursed with the incorrectly debited amount. <i>We</i> will notify <i>you</i> in writing of the amount by which <i>your account</i> has been adjusted.</p> <p>6.3 If <i>we</i> conclude as a result of <i>our</i> investigation that <i>your account</i> has not been incorrectly debited <i>we</i> will respond to <i>your</i> query by providing <i>you</i> with reasons and any evidence for this finding.</p> <p>6.4 Any queries <i>you</i> may have about an error made in debiting <i>your account</i> should be directed to <i>us</i> in the first instance so that <i>we</i> can attempt to resolve the matter between <i>us</i> and <i>you</i>. If <i>we</i> cannot resolve the matter <i>you</i> can still refer it to <i>your financial institution</i> which will obtain details from <i>you</i> of the disputed transaction and may lodge a claim on <i>your</i> behalf.</p>
<p>7. Accounts</p>	<p>7.1 <i>You</i> should check:</p> <ul style="list-style-type: none"> (a) with <i>your financial institution</i> whether direct debiting through BECS is available from <i>your account</i> as direct debiting is not available on all accounts offered by financial institutions. (b) <i>your account</i> details which <i>you</i> have provided to <i>us</i> are correct by checking them against a recent <i>account</i> statement; and (c) with <i>your financial institution</i> before completing the <i>direct debit request</i> if <i>you</i> have any queries about how to complete the <i>account</i> details on the <i>direct debit request</i>
<p>8. Confidentially</p>	<p>8.1 <i>We</i> will keep any information (including <i>your account</i> details) in your <i>direct debit request</i> confidential. <i>We</i> will make reasonable efforts to keep any such information that <i>we</i> have about <i>you</i> secure and to ensure that any of <i>our</i> employees or agents who have access to information about <i>you</i> do not make any unauthorised use, modification, reproduction or disclosure of that information.</p> <p>8.2 <i>We</i> will only disclose information that <i>we</i> have about <i>you</i>:</p> <ul style="list-style-type: none"> (a) to the extent specifically required by law; or (b) for the purposes of this <i>agreement</i> (including disclosing information in connection with any query or claim).
<p>9. Notice</p>	<p>9.1 If <i>you</i> wish to notify <i>us</i> in writing about anything relating to this <i>agreement</i>, <i>you</i> should write to Customer Assistance, PO Box 87, Prospect SA 5082.</p> <p>9.2 <i>We</i> will notify <i>you</i> by sending a notice in the ordinary post to the address <i>you</i> have given <i>us</i> in the <i>direct debit request</i>.</p> <p>9.3 Any notice will be deemed to have been received two <i>business days</i> after it was posted</p>